

IDFA 2018 Sweetener Colloquium

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# SWEET RETAIL Shopper and Consumer Trends

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SVP, Consumer Shopper Marketing

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VP, Client Insights-Dairy

February 13, 2018



*Making a Difference for Dairy*

# Agenda

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- 1**      **What's Happening In Retail?**
- 2**      **Sweetener Trends**
- 3**      **Consumer Perspective**
- 4**      **Consumer Behavior**
- 5**      **What It All Means**

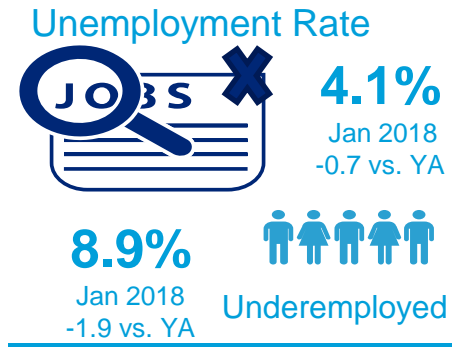
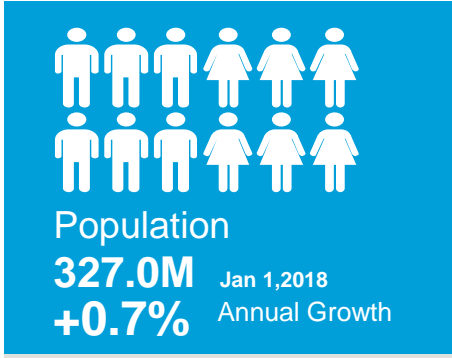
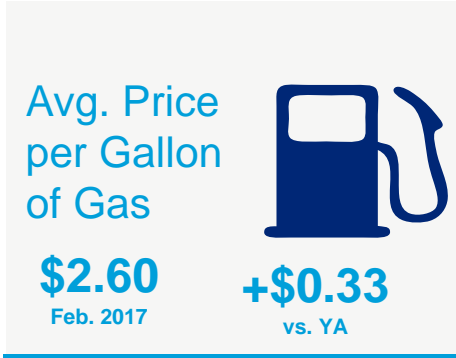
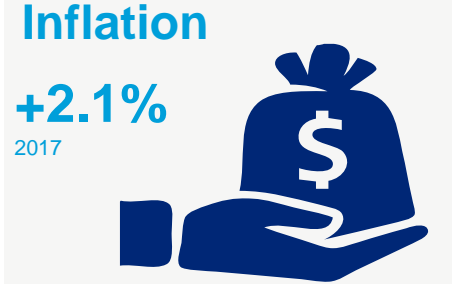
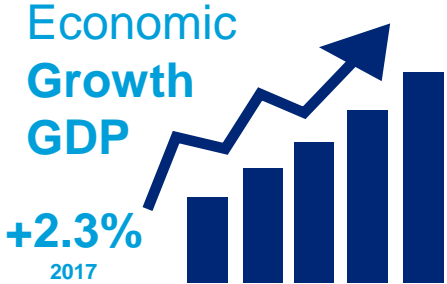
# RETAIL TRENDS

Overall Economic, Retail, Channel Trends

*John Crawford*

1

# The United States continues to see strong key economic indicators



Source: U.S. Census Bureau and Dept. of Labor Statistics

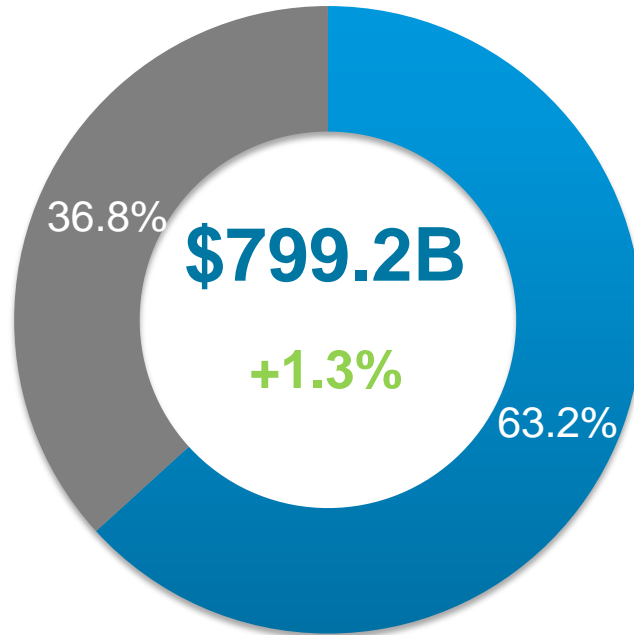
# Total Multi-Outlet w/Convenience grew at 1.3% in 2017



## Non-Edibles

**\$293.8B**

**+1.2%**

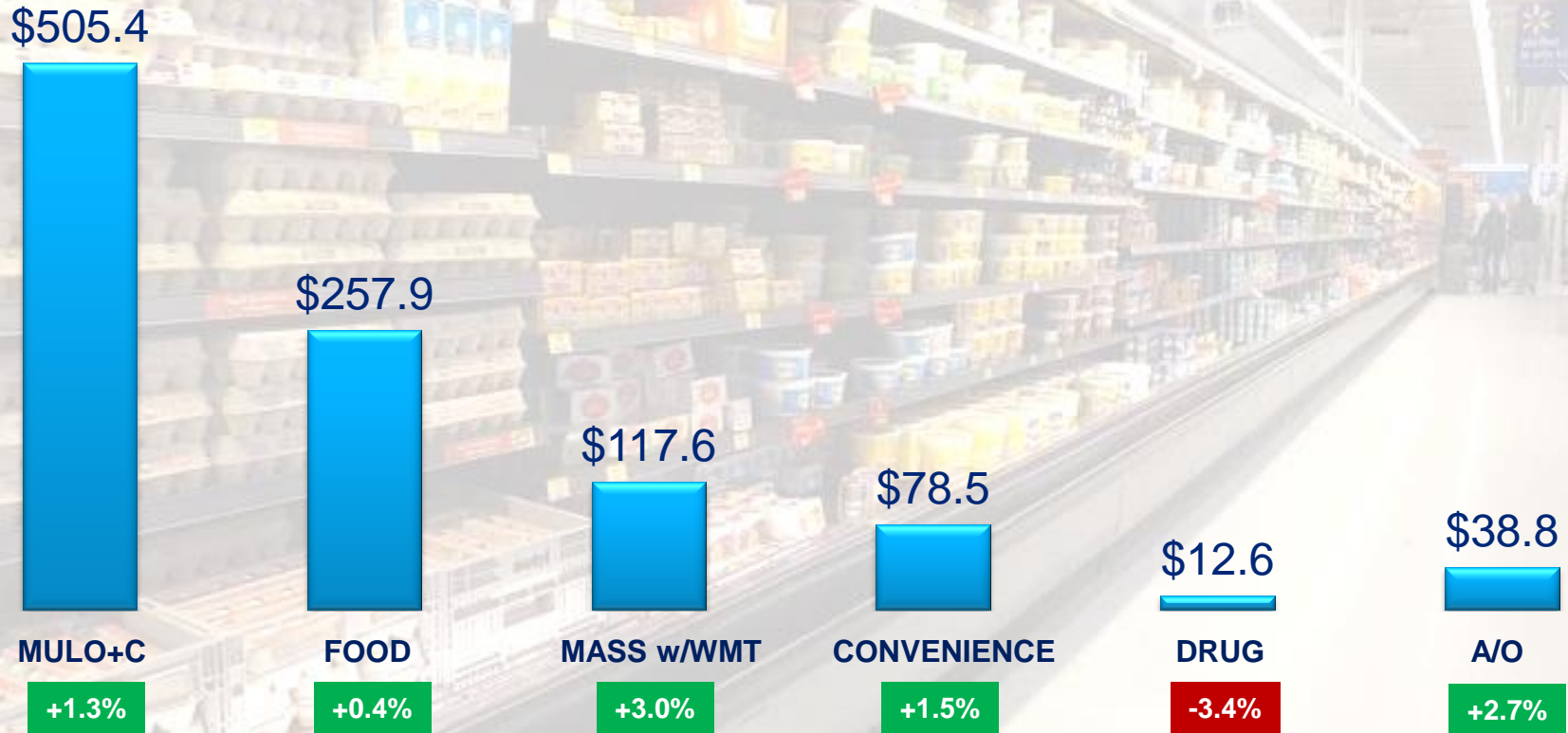


## Edibles

**\$505.4B**

**+1.3%**

# Edibles grew in every Channel except Drug



# Top 10 Edible Categories

Carbonated  
Beverages



**\$27.5B**

Salty  
Snacks



**\$23.4B**

Bottled  
Water



**\$15.7B**

Milk



**\$15.7B**

Chocolate  
Candy



**\$14.1B**

Fresh Bread  
& Rolls



**\$13.4B**

Natural  
Cheese



**\$12.9B**

Energy  
Drinks



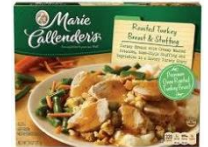
**\$12.0B**

Coffee



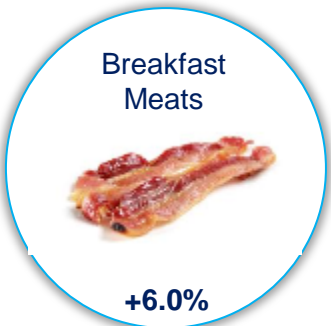
**\$9.7B**

Fz Dinners /  
Entrees



**\$9.0B**

# Top 10 Winning Edible Categories

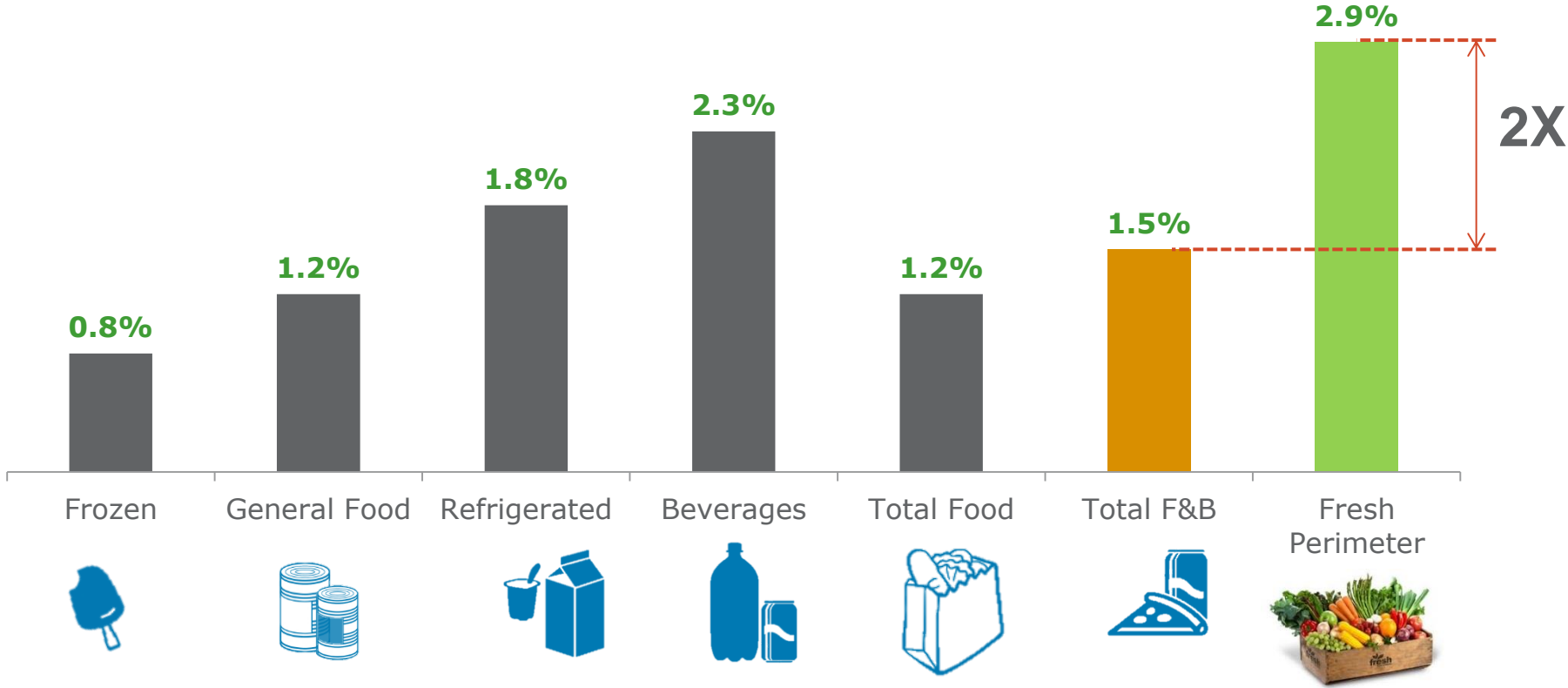


IRI Total U.S. MUO+C – Calendar Year 2017 Ending 12-31-2017  
 Excluding Alcoholic Beverages  
 >\$1B Categories





# The Perimeter of the store continues to outpace other F&B departments, but growth is slowing

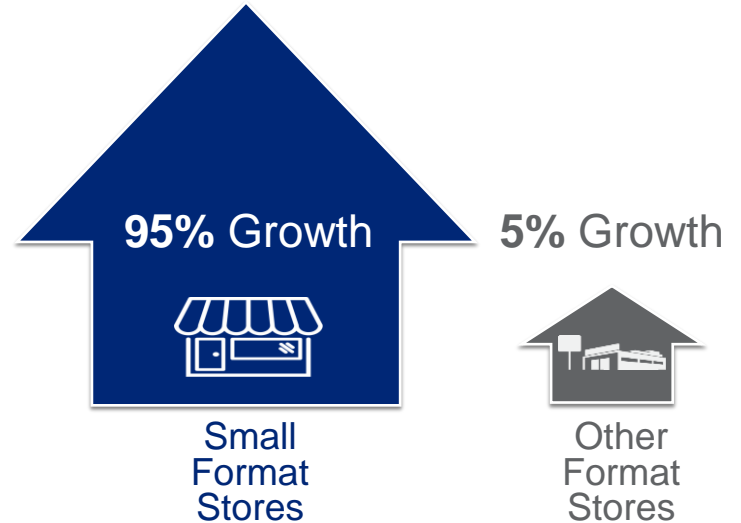


The retail landscape is changing, as shoppers eschew traditional malls and large stores for smaller formats

## Big-Box Store Traffic Declining



## Retailers Building Smaller Stores



# Retail gets smaller



# Retailers are investing heavily in eCommerce / Click-and-Collect

Investing in e-Commerce Capabilities

		 <p>\$1.8B investment in omni-channel experience</p>
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Acquiring / Partnering to Build e-Commerce Capabilities

Improving Ease-of-Purchase to "Lock In" Shoppers

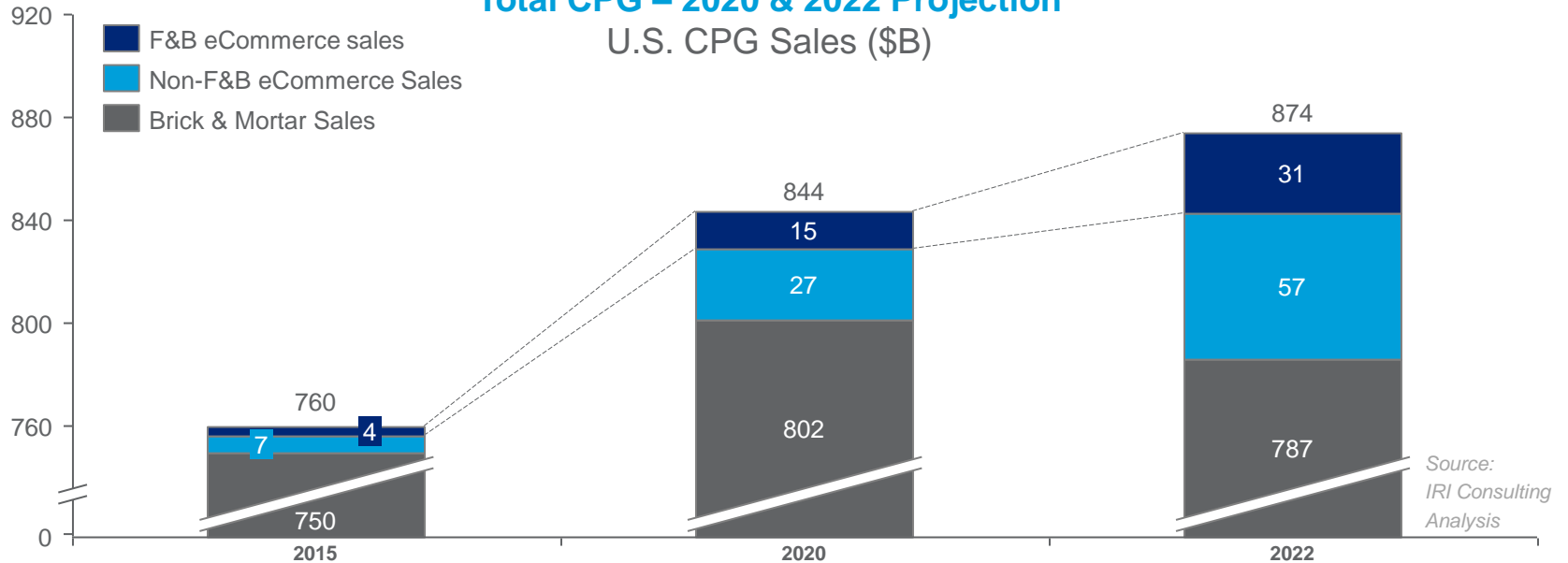
 <p>Walmart, PetSmart, Nestlé, L'Oréal, etc. use OrderGroove</p>	 <p>Target offers free shipping, 5% discount with subscription</p>	 <p>Mobile app designed to work like "in-store" companion</p>
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## Amazon builds



# Rapid expansion of CPG e-commerce is expected, quadrupling in five years and doubling in two more!

**Total CPG – 2020 & 2022 Projection**  
U.S. CPG Sales (\$B)



Source:  
IRI Consulting  
Analysis

CPG eCom Share	1.4%	5.0%	10.0%
F&B eCom Share	0.8%	2.7%	5.5%
Non-F&B eCom Share	2.5%	9.3%	18.2%

# SWEETENER TRENDS

Trends in Total Store and Key Categories

*John Crawford*

# 2

# Is Sugar (and Artificial Sweeteners) Enemy #1?

**Mondelez urges Coca-Cola to launch sweetened solely with stevia**  
 plaintiff's bar heat on sugar

**60-SECOND INTERVIEW DAIRY, KERRY**  
**Formulation More prot cleaner la**

**Interest in formulating with stevia accelerates**

Sept. 28, 2017 - by Keith Nunes

Share This:



**'Healthy' bones of contention: Stakeholders at odds and saturated fat**



By Elaine Watson+  
 28-Apr-2017  
 Last updated on 28-Apr-2017 at 19:32 GMT

**Beverage launches with stevia outpace new product introductions in overall F&B category**



1 COMMENT



POST A COMMENT



By Elaine Watson  
 21-Nov-2017 - Last update



The 2018 launch of 'Coca-Cola Stevia' feature the brand's trademark red reading 'sweetened from a natural Pic: Coca-Cola



Search for similar articles by keyword: [Stevia], [Sweeteners]



By Elaine Watson  
 26-Oct-2017 - Last up



Coca-Cola and PepsiCo have recently launched new products sweetened with stevia.

**Less sugar, mo savory flavors, farmer's cheese... What? formulators bu FoodNavigator Stephen Cobbe Kerry to find o**

KANSAS CITY — Product developers have a number of technical issues to address when considering sugar reduction options. Adding to the complexity is consumer interest in ingredients perceived as "clean" or "natural."



Related tags: Healthy claims

**TOPIC RELATED SPONSORED LINK**  
 Colors from nature provide a unique opportunity to n to see how nature's colors can grow your business

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 Colors from nature provide a unique opportunity to n to see how nature's colors can grow your business

**TOPIC RELATED SPONSORED LINK**  
 Colors from nature provide a unique opportunity to n to see how nature's colors can grow your business

There is significant disagreement between key food labels, with added sugar and saturated fat and heated debate over whether fruit juice deser

In the final wave of cor probe into 'healthy' cla some high-profile comr to the value of the exer \*unable to identify or re



Asia Pacific led new F&B launches with stevia, accounting for 40% of new products. ©iStock/HandmadePictures

By Mary Ellen Shoup  
 05-Sep-2017 - Last updated on 06-Sep-2017 at 08:16 GMT

**There are multiple proposed class act Mondelez over sug range, say attorne shift away from fa enemy #1 has clea plaintiff's bar.**

**By Mary Ellen Shoup**  
 20-Nov-2017 - Last updated on 21-Nov-2017  
**Coca-Cola will pilot a new sweetened solely with ste announced during its inve Atlanta, Georgia, headqua**

**Beverage launches using stevia are increasing at a faster rate than stevia product introductions in the overall F&B category, Mintel research shows.**



What goes into their food is a top consideration for consumers when evaluating new food and beverage products

## TOP CONSIDERATIONS WHEN EVALUATING NEW F&B PRODUCTS













### Healthy Eaters



### Free Eaters







# Certification and transparency claims are demonstrating momentum

	 																							
<table border="1"> <tr> <td>\$ Sales</td> <td>Chg. YA</td> </tr> <tr> <td><b>\$9.7B</b></td> <td><b>+24.0%</b></td> </tr> </table>	\$ Sales	Chg. YA	<b>\$9.7B</b>	<b>+24.0%</b>	<table border="1"> <tr> <td>\$ Sales</td> <td>Chg. YA</td> </tr> <tr> <td><b>\$2.9B</b></td> <td><b>+20.8%</b></td> </tr> </table>	\$ Sales	Chg. YA	<b>\$2.9B</b>	<b>+20.8%</b>	<table border="1"> <tr> <td>\$ Sales</td> <td>Chg. YA</td> </tr> <tr> <td><b>\$11.4B</b></td> <td><b>+11.3%</b></td> </tr> </table>	\$ Sales	Chg. YA	<b>\$11.4B</b>	<b>+11.3%</b>	<table border="1"> <tr> <td>\$ Sales</td> <td>Chg. YA</td> </tr> <tr> <td><b>\$8.1B</b></td> <td><b>+11.2%</b></td> </tr> </table>	\$ Sales	Chg. YA	<b>\$8.1B</b>	<b>+11.2%</b>	<table border="1"> <tr> <td>\$ Sales</td> <td>Chg. YA</td> </tr> <tr> <td><b>\$23.8B</b></td> <td><b>+9.2%</b></td> </tr> </table>	\$ Sales	Chg. YA	<b>\$23.8B</b>	<b>+9.2%</b>
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	<p><b>ENERGY</b></p>			 <p>Natural Sweetener</p>																				
<table border="1"> <tr> <td>\$ Sales</td> <td>Chg. YA</td> </tr> <tr> <td><b>\$2.2B</b></td> <td><b>+8.3%</b></td> </tr> </table>	\$ Sales	Chg. YA	<b>\$2.2B</b>	<b>+8.3%</b>	<table border="1"> <tr> <td>\$ Sales</td> <td>Chg. YA</td> </tr> <tr> <td><b>\$7.4B</b></td> <td><b>+7.8%</b></td> </tr> </table>	\$ Sales	Chg. YA	<b>\$7.4B</b>	<b>+7.8%</b>	<table border="1"> <tr> <td>\$ Sales</td> <td>Chg. YA</td> </tr> <tr> <td><b>\$6.3B</b></td> <td><b>+7.3%</b></td> </tr> </table>	\$ Sales	Chg. YA	<b>\$6.3B</b>	<b>+7.3%</b>	<table border="1"> <tr> <td>\$ Sales</td> <td>Chg. YA</td> </tr> <tr> <td><b>\$4.7B</b></td> <td><b>+7.3%</b></td> </tr> </table>	\$ Sales	Chg. YA	<b>\$4.7B</b>	<b>+7.3%</b>	<table border="1"> <tr> <td>\$ Sales</td> <td>Chg. YA</td> </tr> <tr> <td><b>\$12.5B</b></td> <td><b>+7.2%</b></td> </tr> </table>	\$ Sales	Chg. YA	<b>\$12.5B</b>	<b>+7.2%</b>
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# All Naturally Sweetened claims saw growth except for Honey

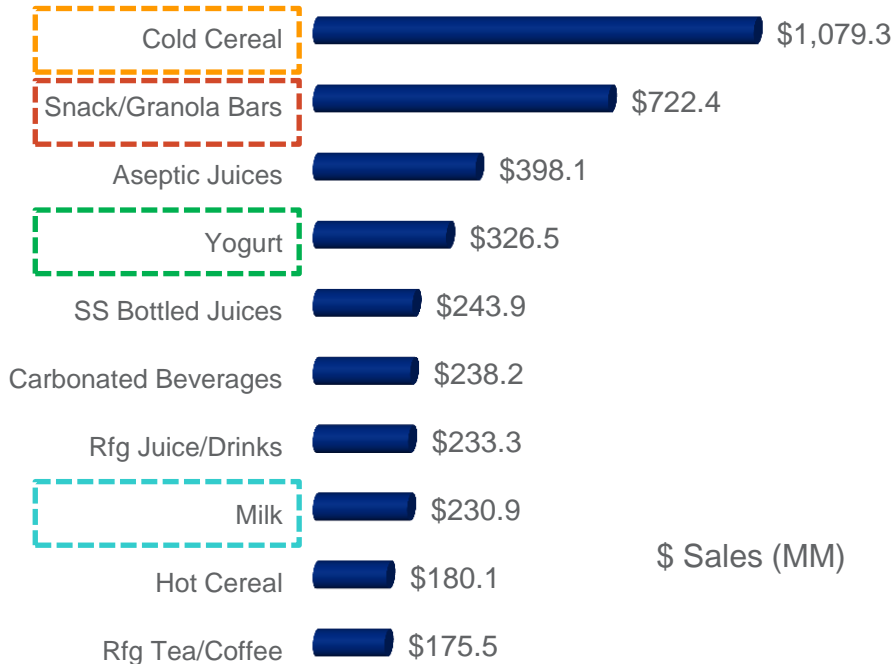
Organically Sweetened		Sugar		Naturally Sweetened		Juice		Honey	
\$ Sales	Chg. YA	\$ Sales	Chg. YA	\$ Sales	Chg. YA	\$ Sales	Chg. YA	\$ Sales	Chg. YA
\$17.0M	+21.0%	\$5.0B	+9.9%	\$6.4B	+7.1%	\$0.3B	+2.5%	\$0.8B	-4.0%

## In Alternative Sweetener claims, only Stevia saw growth

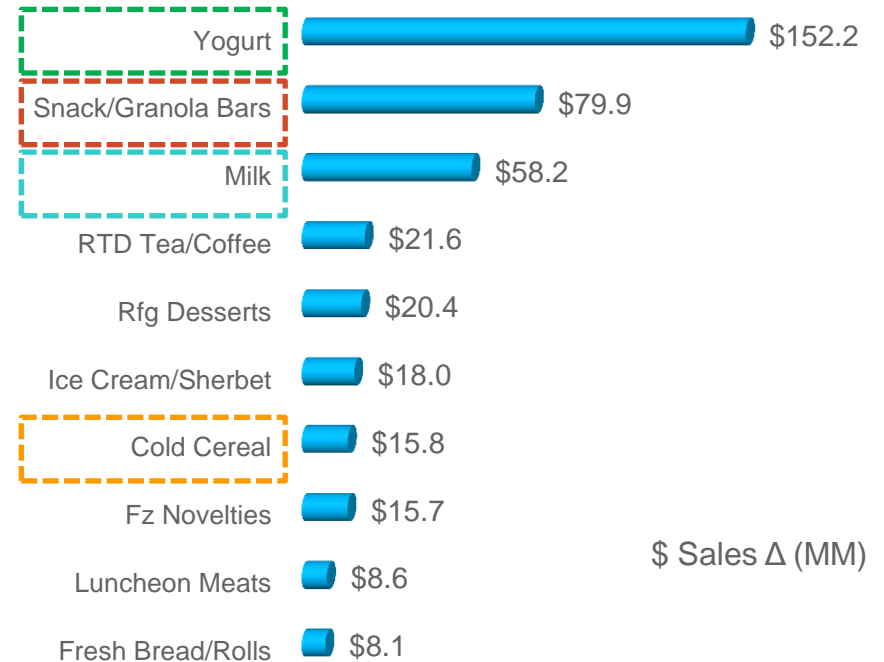
									
<p>Alternative Sweeteners</p>									
<p>\$ Sales</p>	<p>Chg. YA</p>	<p>\$ Sales</p>	<p>Chg. YA</p>	<p>\$ Sales</p>	<p>Chg. YA</p>	<p>\$ Sales</p>	<p>Chg. YA</p>	<p>\$ Sales</p>	<p>Chg. YA</p>
<p><b>\$2.4B</b></p>	<p><b>-5.8%</b></p>	<p><b>\$1.2B</b></p>	<p><b>-9.4%</b></p>	<p><b>\$296.0M</b></p>	<p><b>-5.2%</b></p>	<p><b>\$158.0M</b></p>	<p><b>+20.0%</b></p>	<p><b>\$72.2M</b></p>	<p><b>-24.1%</b></p>

# Yogurt, Snack/Granola Bars and Milk are the top growing Categories with Naturally Sweetened claims

Top 10 Categories – Naturally Sweetened

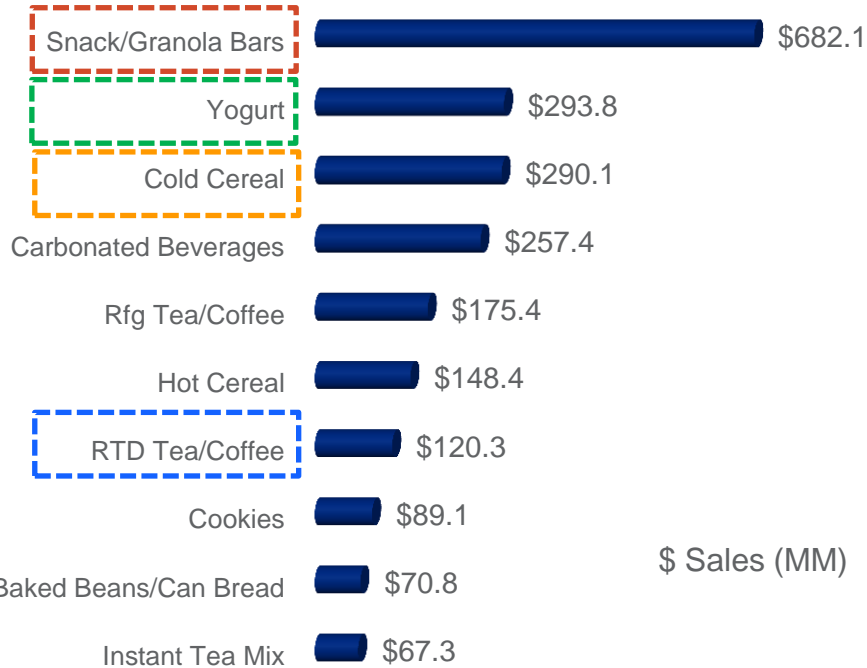


Top 10 Growing Categories – Naturally Sweetened

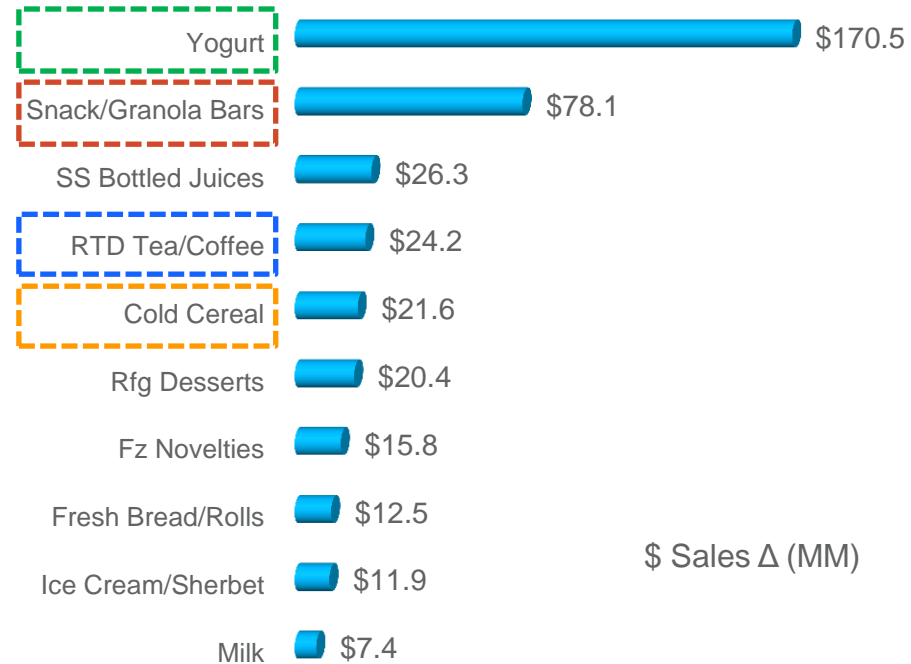


# Snack/Granola Bars, Yogurt and Cold Cereal lead the way in Made with Sugar claims

Top 10 Categories – Made with Sugar

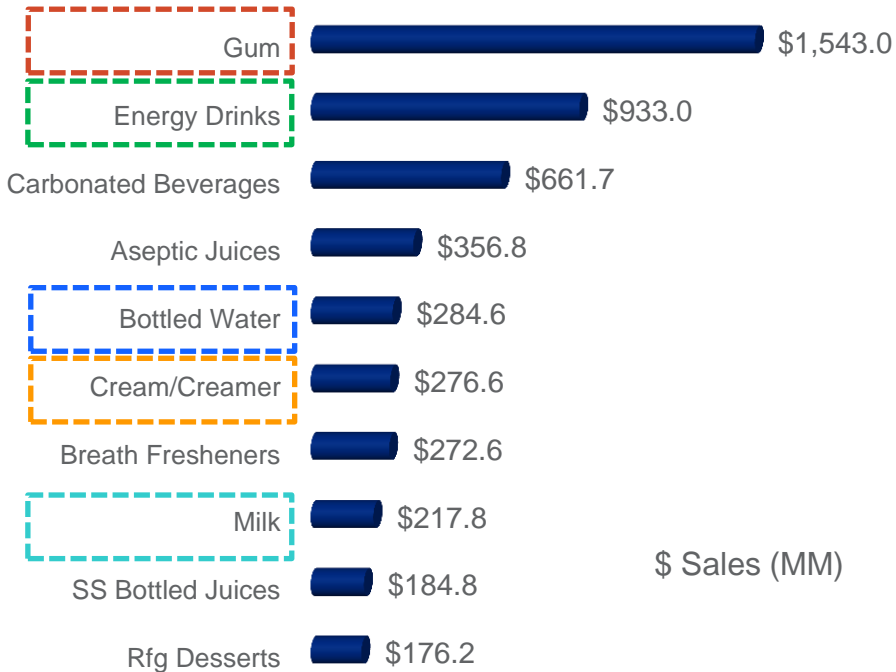


Top 10 Growing Categories – Made with Sugar

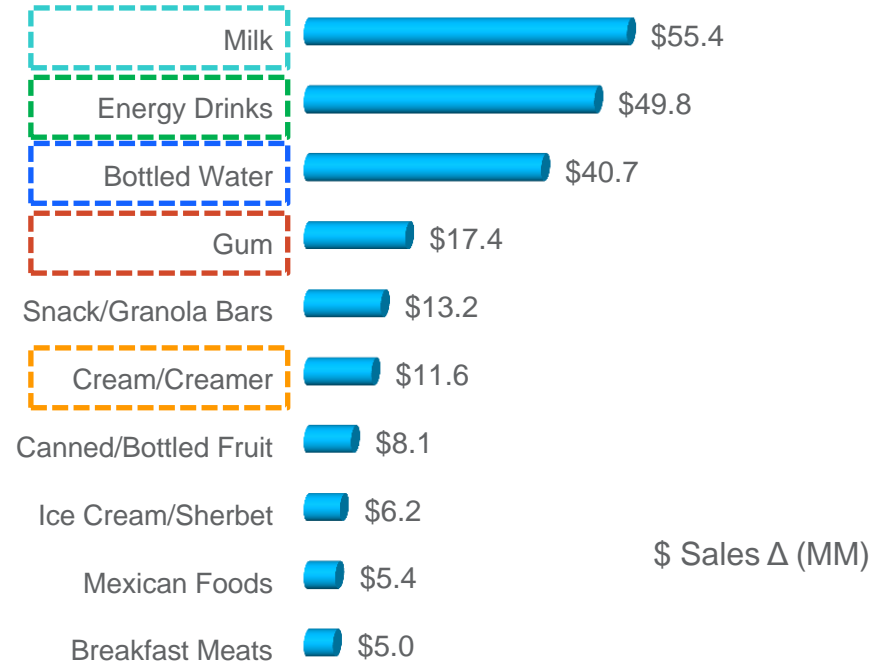


# 5 of the Top 10 Categories for No/Low/Less Sugar claims also saw the fastest growth

Top 10 Categories – No/Low/Less Sugar



Top 10 Growing Categories – No/Low/Less Sugar

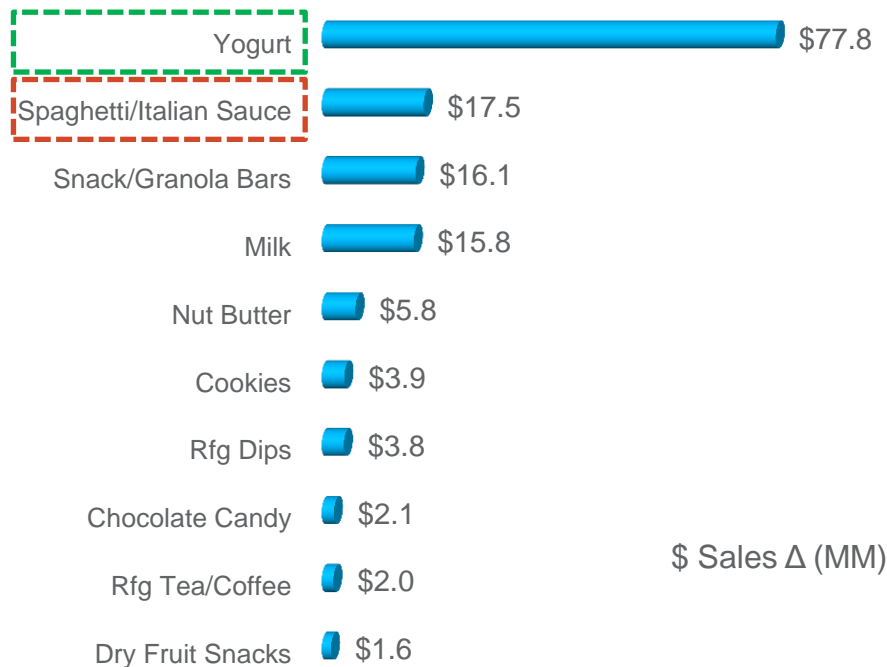


## Juice, Fruit and Fz Desserts are the main Categories with No Sugar Added claims

Top 10 Categories – No Sugar Added



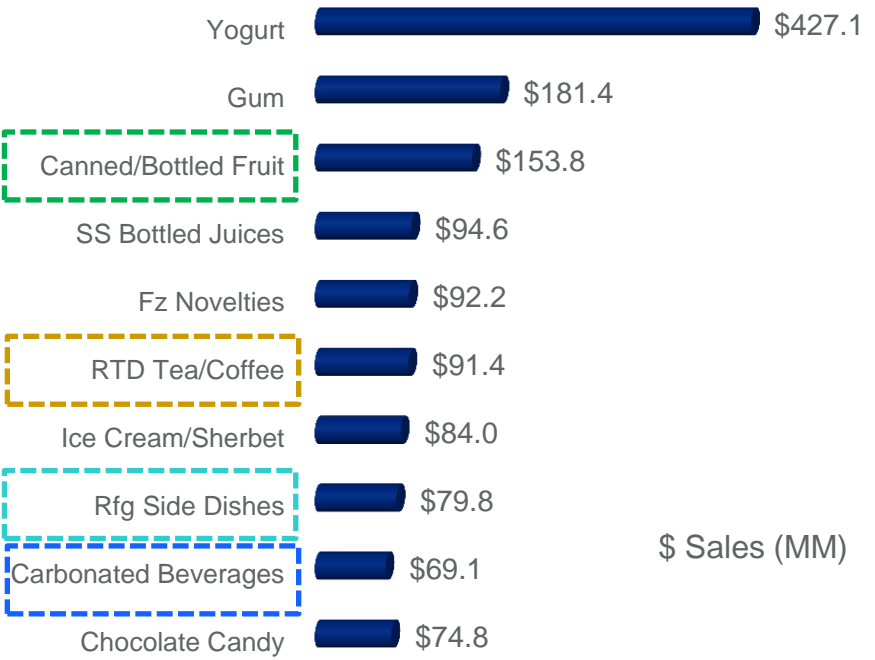
Top 10 Growing Categories – No Sugar Added



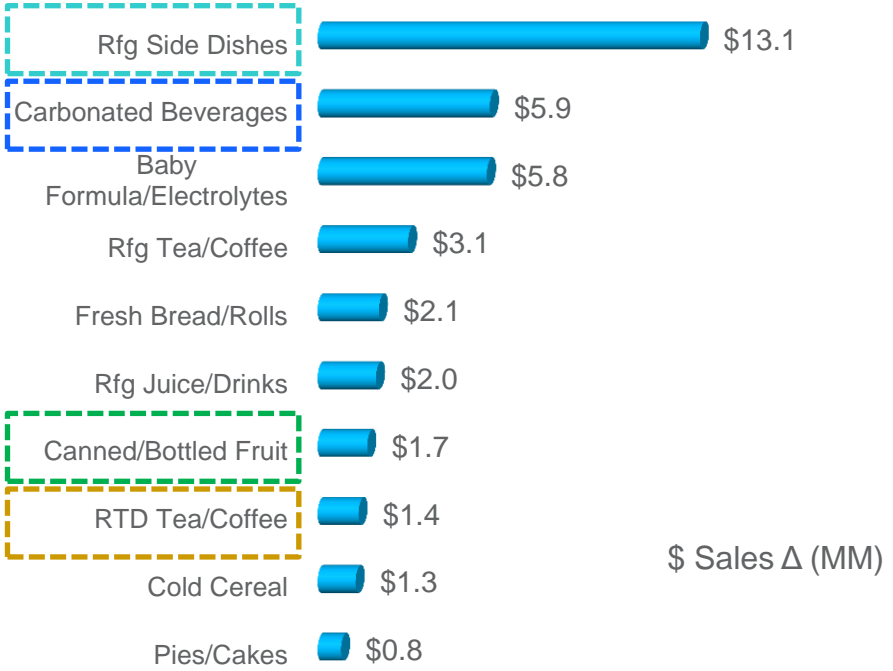


# 4 out of the Top 10 Artificially Sweetened claims Categories are in the Top 10 Growing Categories

Top 10 Categories – Artificially Sweetened

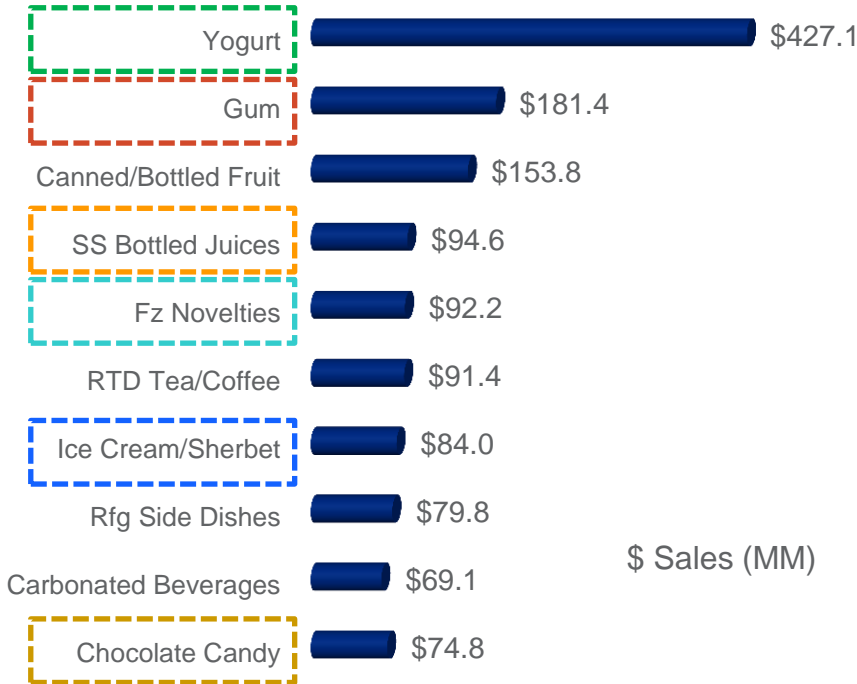


Top 10 Growing Categories – Artificially Sweetened



# 6 out of the Top 10 Artificially Sweetened claim Categories are in the Top 10 Declining Categories

Top 10 Categories – Artificially Sweetened

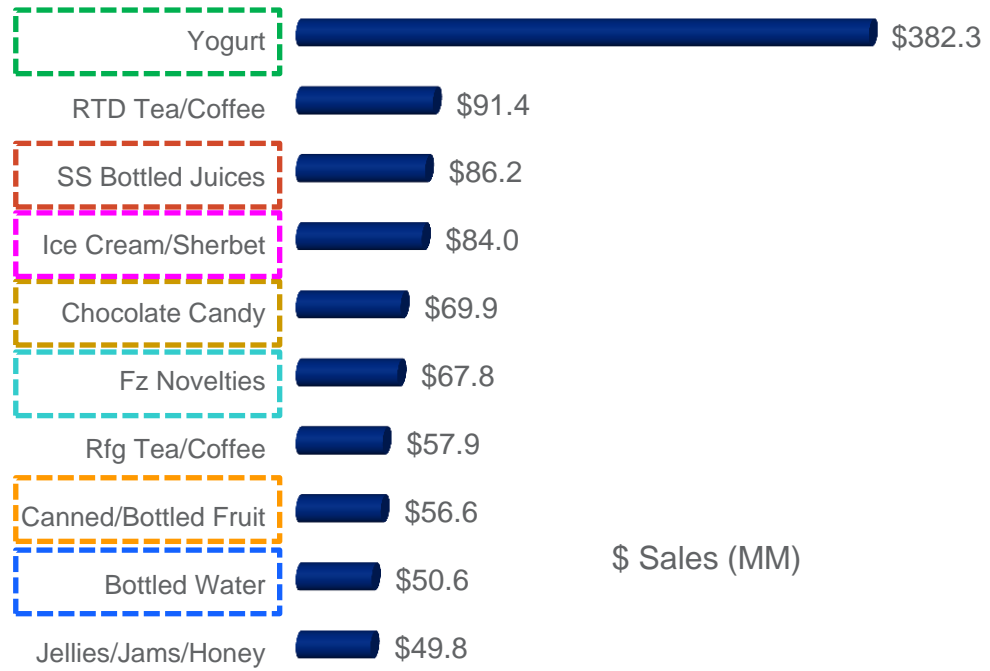


Top 10 Declining Categories – Artificially Sweetened



# 7 out of the Top 10 Sucralose claim Categories are in the Top 10 Declining Categories

Top 10 Categories – Sucralose



Top 10 Declining Categories – Sucralose



# Stevia claims are small but growing in Carbonated Beverages, Chocolate Candy and Juice

Top 10 Categories – Stevia

Top 10 Growing Categories – Stevia



# Yogurt is a category with much consumer confusion

Yogurt is in the Top 10 in the following claims:



Naturally Sweetened



Made with Sugar



Free



Artificially Sweetened



No Sugar Added



Sucralose

# CONSUMER PERCEPTIONS



*Chris von der Linden*

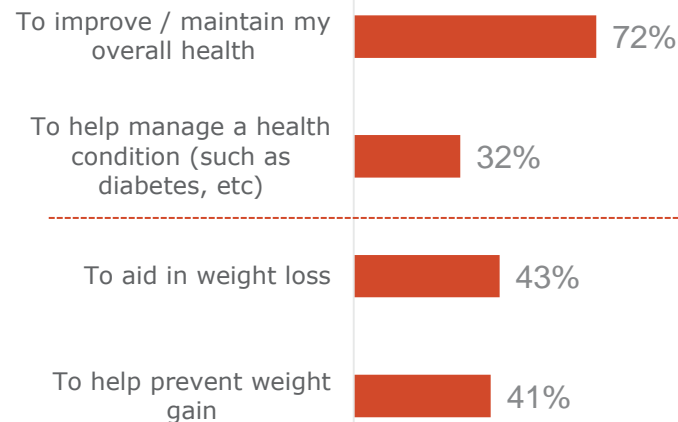
# Sugar avoidance is an active concern among consumers

**58%**  
**REPORT AVOIDING  
SUGAR ACROSS  
GENERATIONS**

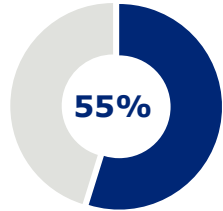
- 50% avoid adding sugar to their food/beverages
- 30% avoid consuming products with sugar in the ingredient list



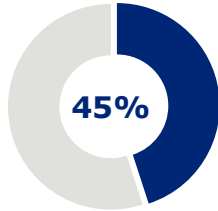
- Among those avoiding sugar, **85%** do so for **health** purposes while **58%** have **weight** concerns



# Many consumers are consciously monitoring sugar intake, though most are not following a specific eating plan



Check the ingredient list before buying a new food or beverage to see what kind of sweetener is used



Check the number of grams of sugar before buying a new food or beverage

■ Top-2 Box Agreement with 'always check'

**1 in 3** strictly/somewhat follow a low-sugar eating plan

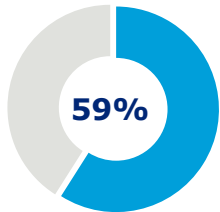
**Fewer than 1 in 4** strictly/somewhat follow a low-carb eating plan



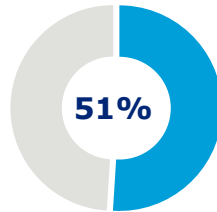


# Parents are monitoring sugar content as well as the type of sweetener found in food/beverages out of concern for their kids...

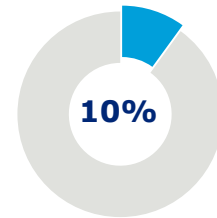
Attitudes among HHs with Kids



**Check the ingredient list** before buying a new food or beverage for my kid(s) to see what kind of sweetener is used



**Check the number of grams of sugar** before buying a new food or beverage for my kid(s)



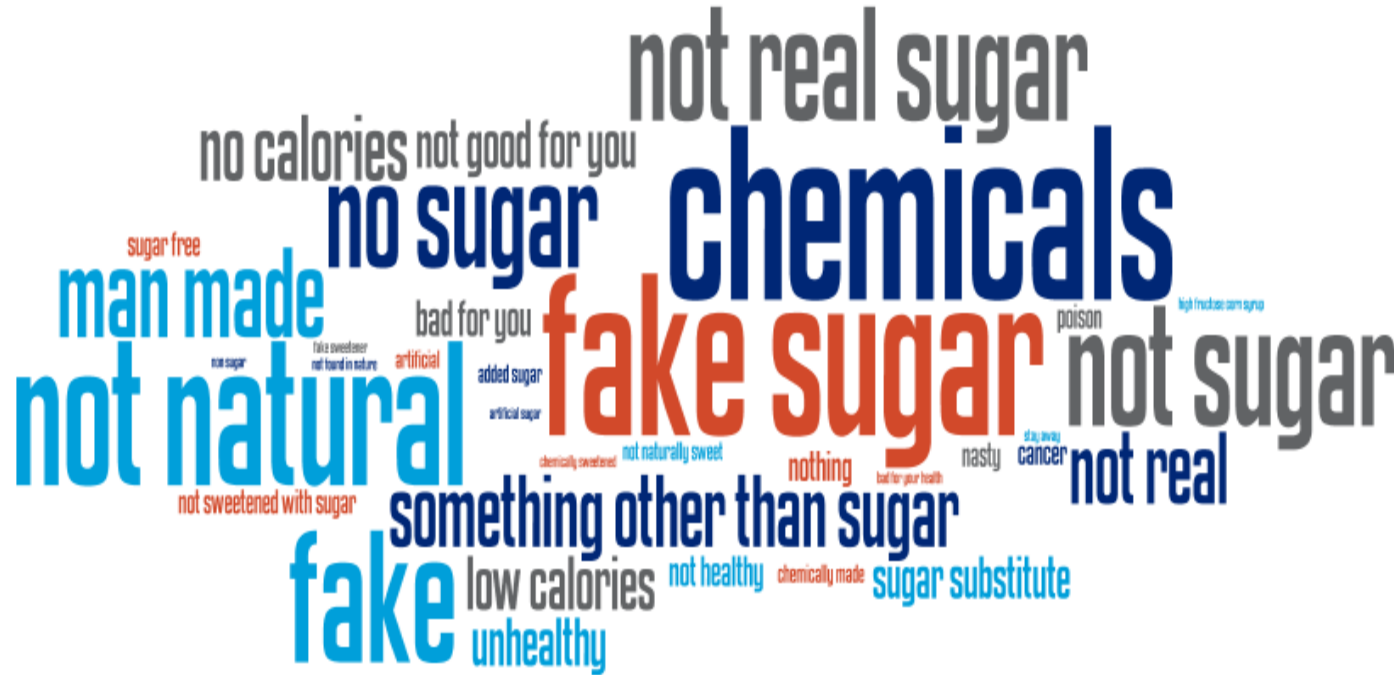
Products made with **artificial sweeteners** are a **good option** to reduce the sugar kids consume

■ Top-2 Box Agreement

## Parents are concerned with...

- Improving / maintaining a child's **overall health** (81%)
- Affecting a child's **mood or concentration** (40%)
- Helping to prevent too much **weight gain** (36%)

# Consumers say “artificially sweetened” means...



Base: total respondents n=520



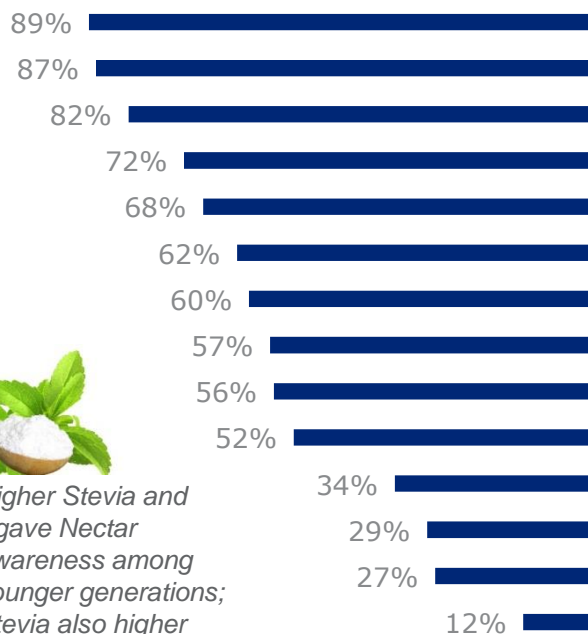
Q1. When you hear the term “artificially sweetened”, what does that mean to you?

Source: IRI Sweetener Survey Jan '18

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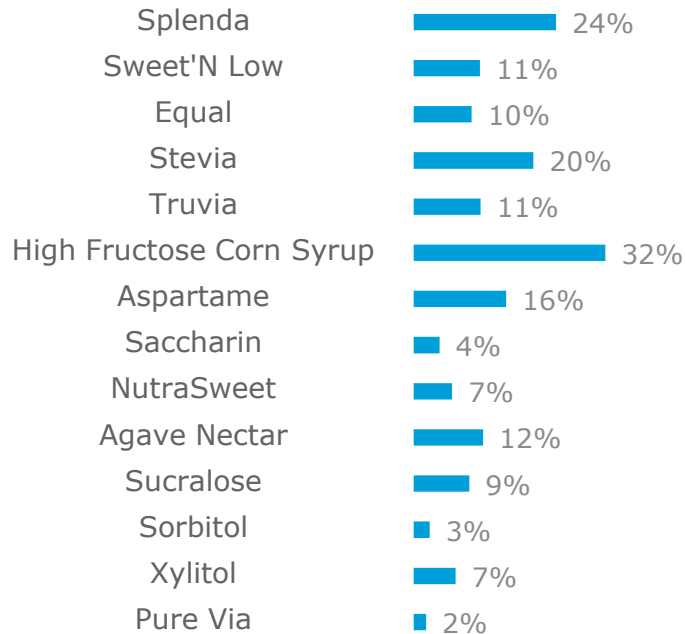
# While awareness of alternative sweeteners is generally high, most consumers are not reporting purchasing them

## Awareness

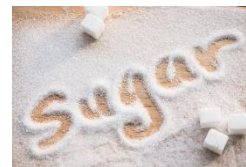


Higher Stevia and Agave Nectar awareness among younger generations; Stevia also higher among HHs with kids.

## Claimed Purchase (either on its own or as an ingredient)



## Traditional Sweeteners



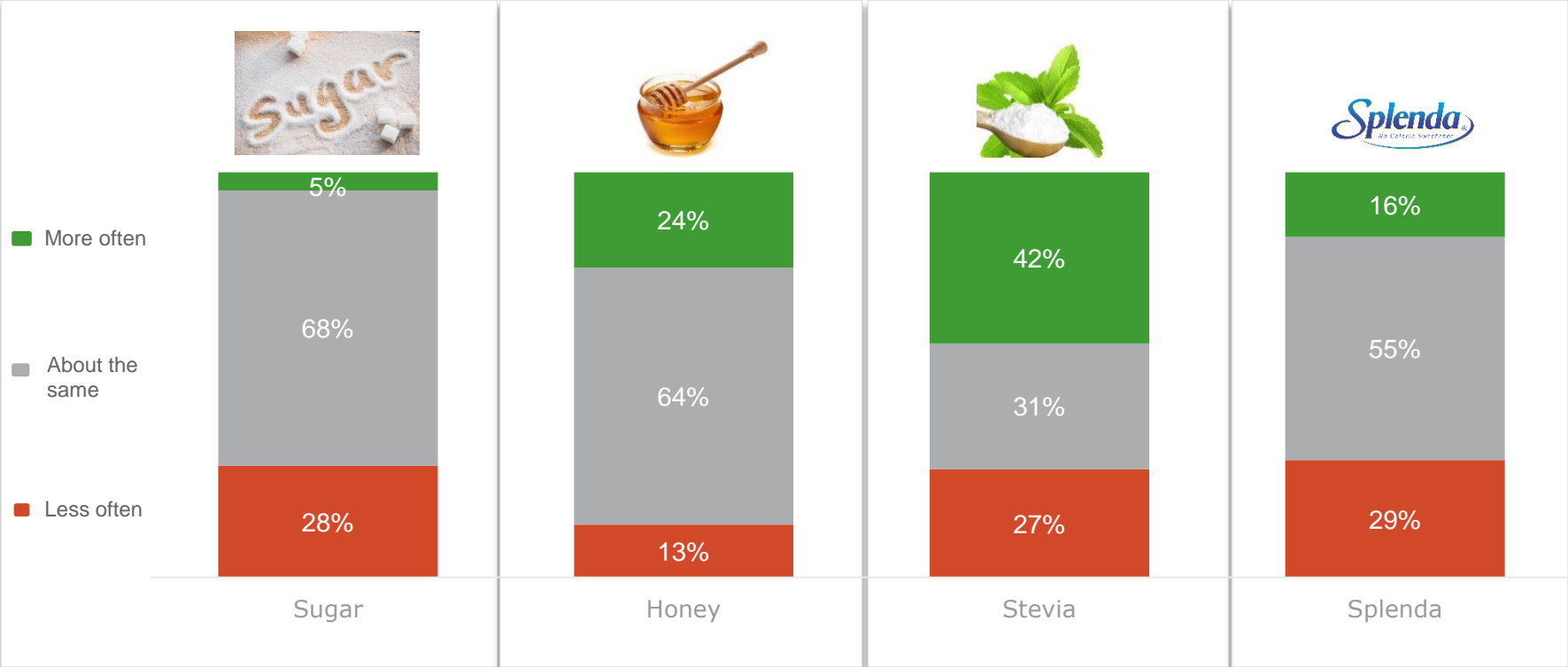
**90%** report purchasing **sugar** within P12M



**73%** report purchasing **honey** within P12M

# Sugar and Splenda are expected to have a net decline, while buyers of honey and stevia suggest there will be net growth.

Future Purchase Intent among those who have Purchased



Asked for each product among those who have purchased the product in the past 12 months.

4. Still thinking about sweeteners that you have purchased in a box, bag or jar, in the next 12 months, do you plan to use the following sweetener(s) more, about the same, or less?

Source: IRI Sweetener Survey Jan '18

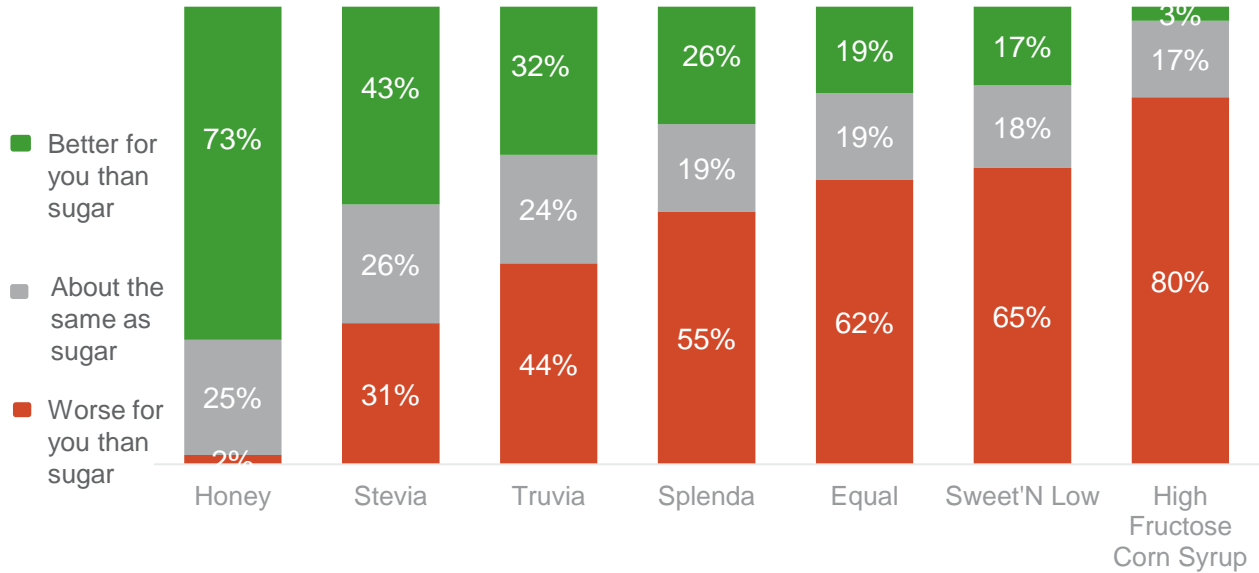
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# Honey is perceived to be the “best for you” option as a sugar alternative. Stevia perceptions are divided, but overall positive.

## Best Sugar Alternative

- 1 **65%** say **honey** is the “best for you” option among all sugar alternatives
- 2 **14%** pick **Stevia**
- 3 Only **11%** selected one of the **Artificial Sweetener** options

## Rating vs Sugar



Asked for each product among those aware of the product.  
 8. Thinking about sugar alternatives, which of the following would you say is the best for you? 7. When thinking of the following sugar alternative(s), how does each compare to sugar on being better for you?

# CONSUMER BEHAVIOR

# 4

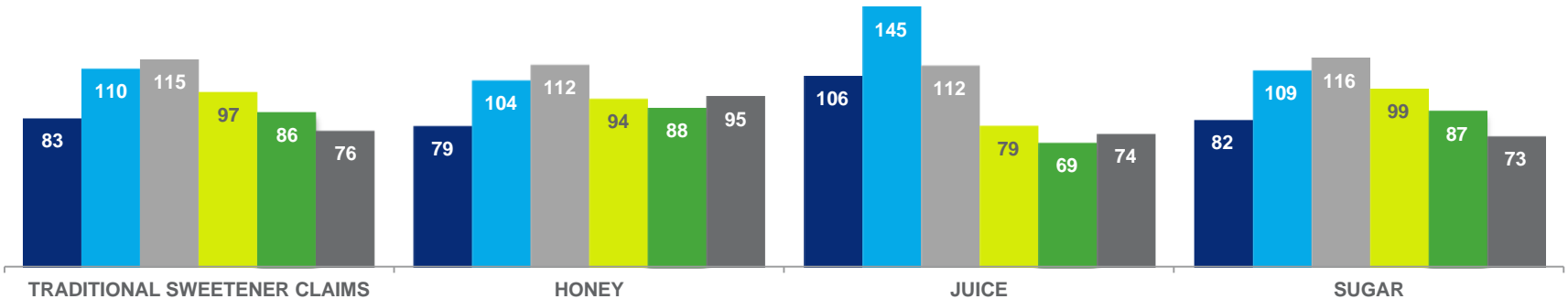
Generation Dynamics + SPINS NaturaLink Segment Insights

*Chris von der Linden*

# Traditional Sweetener Claims are clearly appealing to younger buyers

Dollar Index by Generation

- Yngr Millennial: HH born 1990+
- Older Millennial: HH born 1981-89
- Gen X: HH born 1965-80
- Yngr Boomers: HH born 1956-64
- Older Boomers: HH born 1946-55
- Retirees & Seniors: HH born b4 1946



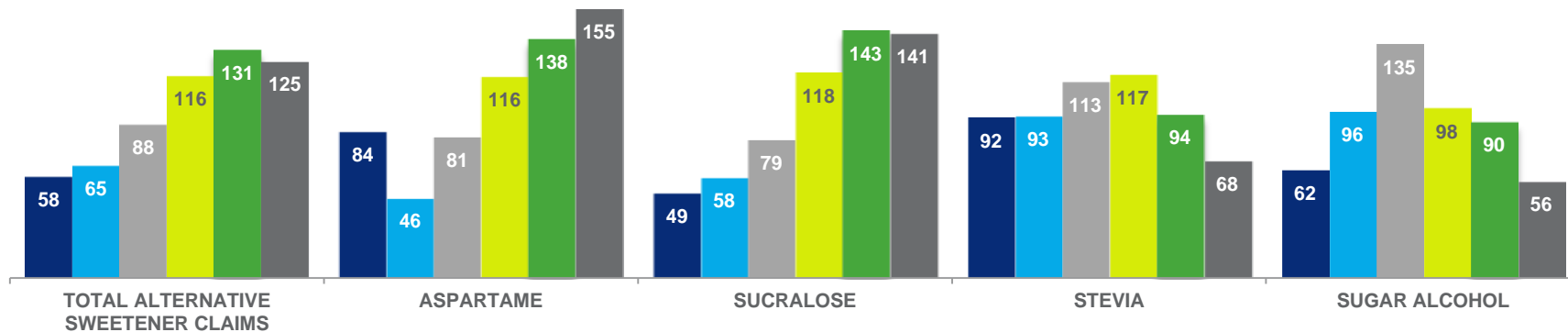
# While all generations use alternative sweeteners, the type changes by generation. Aspartame and Sucralose skew older; Stevia and Sugar Alcohols skew to GenX.

Dollar Index by Generation

- Yngr Millennial: HH born 1990+
- Older Millennial: HH born 1981-89
- Gen X: HH born 1965-80
- Yngr Boomers: HH born 1956-64
- Older Boomers: HH born 1946-55
- Retirees & Seniors: HH born b4 1946



**Older generations** are more likely to purchase aspartame and sucralose, be on low-sugar diets, and be somewhat more positive toward artificial sweeteners. However the majority still say artificial sweeteners are 'worse for you' than sugar.





# IRI's SPINS NaturaLink segmentation offers a view of how to leverage existing Natural/Organic buyers, and how to attract new ones

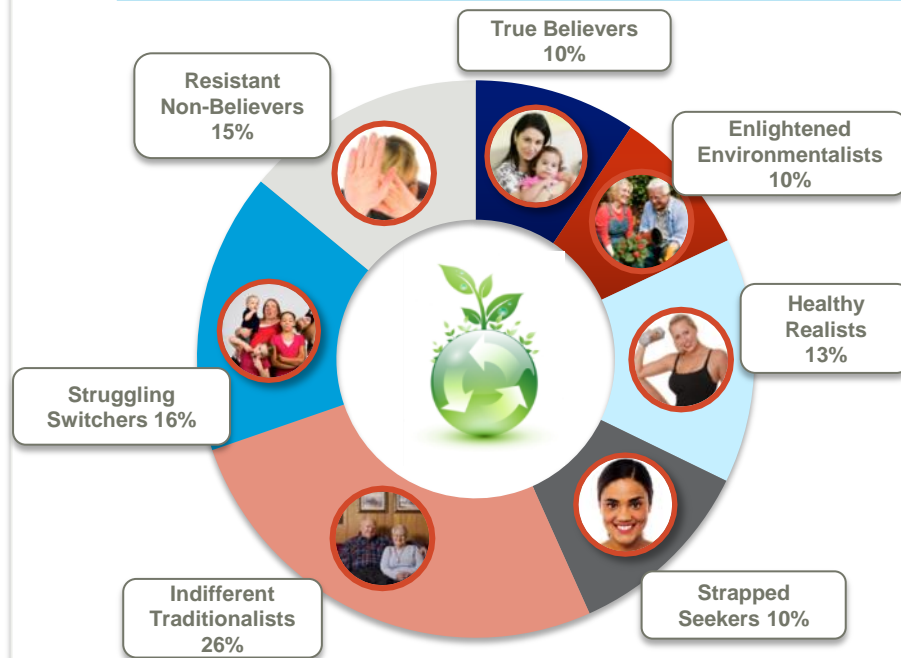
## THE NATURAL/ORGANIC MARKETPLACE

The Natural/Organic Marketplace is made up of seven distinct consumer segments, based on their lifestyles, purchasing of natural/organic products, attitudes toward natural/organic products, the importance of physical and emotional category/product needs, and demographics.

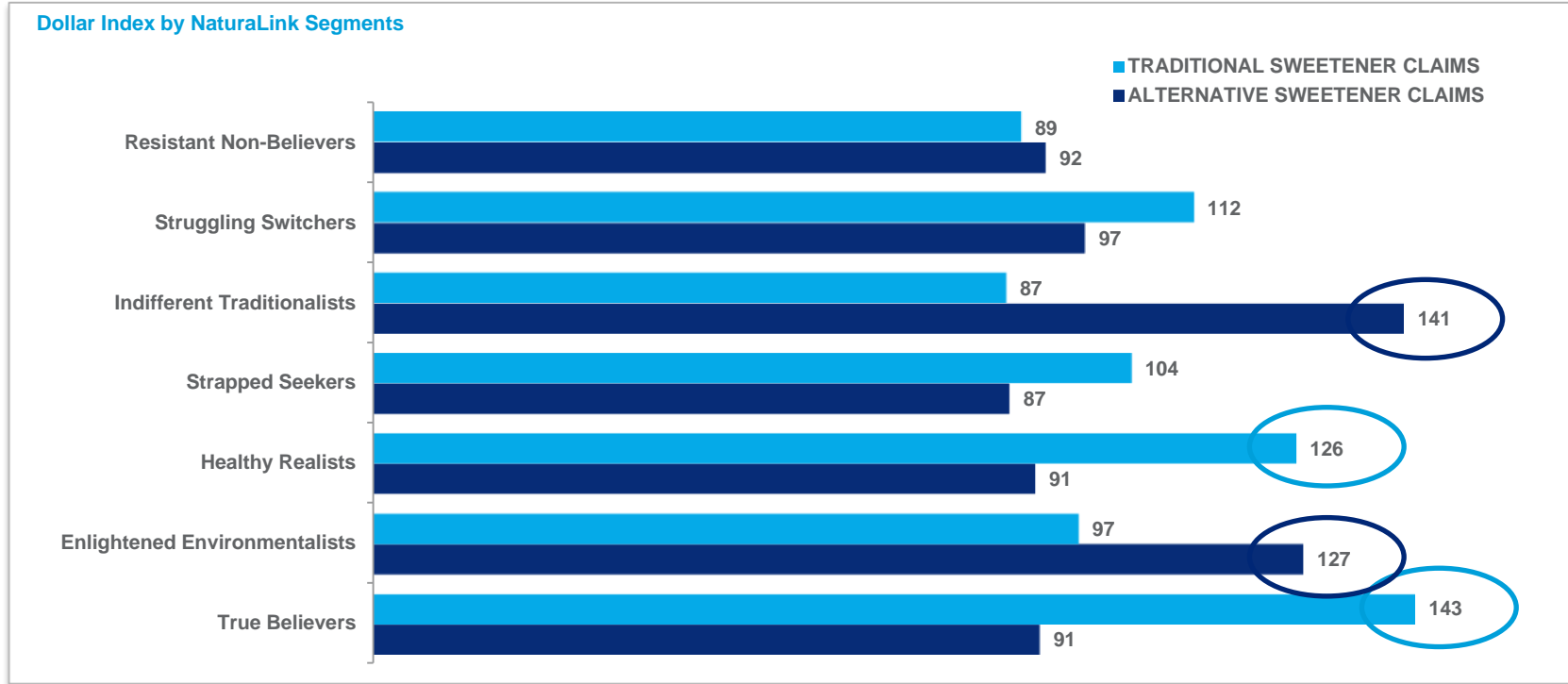
This segmentation is unique, in that it reflects a representative sample of the Total U.S. population - not just those who buy Natural/Organic products.

As such, it provides manufacturers and retailers with an important perspective of how to leverage products among existing Natural/Organic buyers - and it provides insight into how to persuade current infrequent/non-buyers of Natural/Organic products to buy more.

## NATURAL/ORGANIC SEGMENT SIZES



# Traditional Sweeteners appeal to Healthy Realists and True Believers, while Alternative Sweeteners appeal to Indifferent Traditionalists and Enlightened Environmentalists





## Meet the True Believers

### I am passionate about...

*Staying fit and healthy, trying new things and being a great role model for my kids. I am a true believer in the benefits of Natural/Organic products, and I make a real effort to be knowledge-able about them. Sustainability is very important to me, and I take pride in choosing Natural/Organic products.*

MY MEDIAN INCOME IS  
**\$70K**

MY AVG.  
AGE  
**42**

MY  
FAMILY



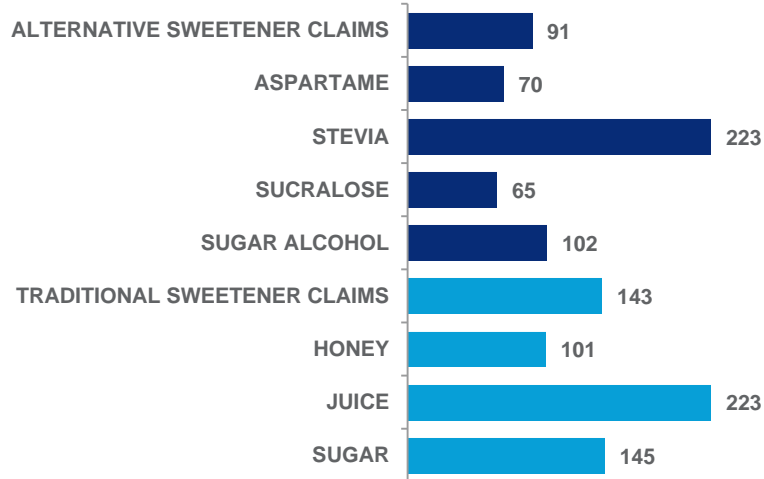
I ATTENDED

**College/  
Post Grad**

**75%** Caucasian

I LIVE

Dollar Index by NaturaLink Segments



Strongly favor  
Stevia over  
other  
alternative  
sweeteners

Favor  
Traditional  
Sweeteners,  
especially  
juice and  
sugar

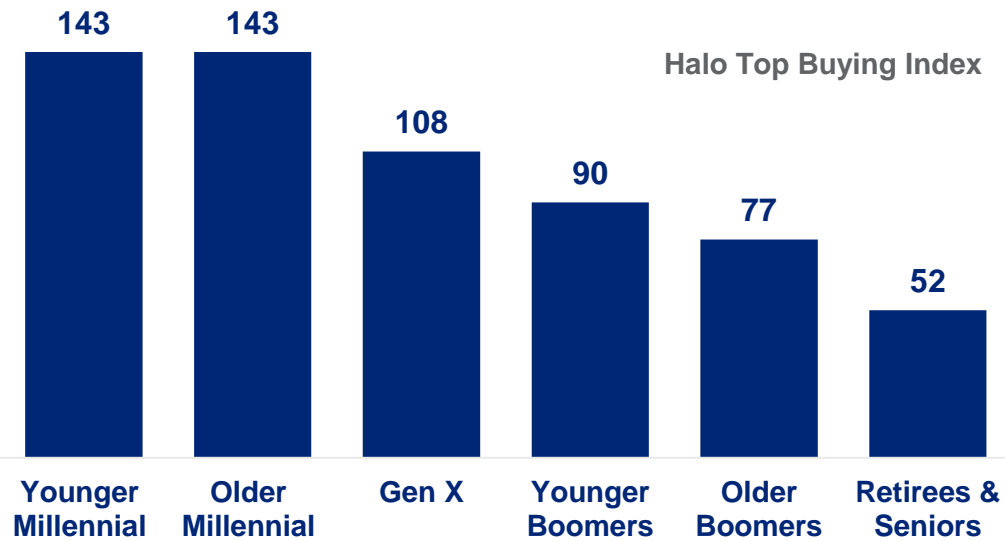
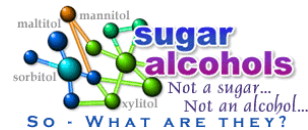
### WHAT **Holds Me Back**

- Expense of natural/organic products
- Availability of natural/organic options at local store
- Not all-natural/organic options available for products I like

### HOW I GET **Information**



# Halo Top Ice Cream, Sweetened with Stevia and Sugar Alcohols, Appeals to That Younger Buyer



# WHAT IT ALL MEANS

# 5

## Key Takeaways

*John Crawford and Chris von der Linden*

## Key Takeaways

Retailers are looking to the future to meet the evolving consumer, focusing on perimeter growth, eCommerce and smaller stores

Following consumer leads, brands are making increasing claims around naturally sweetened and are reducing claims of artificially sweetened

Categories like Yogurt are only adding to consumer confusion about “good” vs. “bad” sweeteners

We see tremendous upside for Stevia and believe there is market space for other “more natural” alternatives to sugar

Avoidance of Sugar is a macro trend that is here to stay and will only increase

Older consumers are accepting of artificial sweeteners, but younger consumers avoid them

Stevia has delivered (more than any other alternative sweetener) on “Not Sugar and not Artificial”





*Making a Difference for Dairy*

# THANK YOU!



## For More Information, Contact Us...

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